A strong foundation

We’re proud to run a business that’s renowned for looking after its passengers, employees and the environment.

We have a strong foundation on which we’ll continue to expand: improving efficiencies and reducing costs, yet never compromising on safety.

A breath of fresh air

Eco buses

With transport playing a major role in the quality of the air we breathe, reducing pollution – as well as congestion – is important to us.

Staying young, Italy

Eco-friendly buses improve the air around us and encourage people to use their cars less – they are also an opportunity to breathe new life into fleets.

As a partner in a Joint Venture, Arriva invested in 33 new Euro Six buses in Trieste, making the fleet in the city the youngest and least polluting in all of Italy. They feature a sophisticated passenger counting system and video surveillance cameras for extra peace of mind.

The talk of the town, Slovenia

Following a successful trial, Arriva Slovenia launched its very first electric bus in the seaside town of Koper – a sustainable municipality that’s keen to reduce road traffic. The eco-electric minibus has solar panels and can carry up to 27 locals and tourists.

Rooted in local communities

Our corporate social responsibilities

Although Arriva is a pan-European group, we’re still a local company at heart in the markets in which we operate.

Staying on top, Netherlands

Arriva Netherlands is now on step one of the TNO Social Enterprise Performance Ladder, a nationally recognised measurement of an employer’s efforts towards social responsibility and inclusiveness.

Arriva Netherlands employs 231 disadvantaged people who’d experienced various barriers to work, and supports them to stay in work. This includes 75 people hired in 2018 to ‘learn and work’ on a vocational scheme (BBL) to qualify as bus drivers in just one year.

Community spirit, UK

When Ivy Woolcock, a Kent resident, turned 107, Arriva named a bus in her honour. Ivy cut the ribbon with the local mayor, and a plaque in her honour was put up by a priority seat. The Northfleet depot management team then accompanied her on an afternoon tea celebration.

“In Italy, Trieste is the city with the lowest impact on the environment from public transport, thanks to continuous renewal of the Trieste Trasporti fleet.”

Massimiliano Fedriga, Governor of the Friuli Venezia-Giulia region

“In Ivy’s lived here for over 90 years; we thought this was a nice way to celebrate such a long-standing customer.”

Darren Bow, Operations Manager, Northfleet depot
Arriva switched its electricity supplier to SSE Business Energy to supply its depots and offices in the UK with green electricity that’s fully backed by Renewable Electricity Guarantee of Origins*.

Our sites can also access SSE’s online energy monitoring portal to check consumption and follow energy-saving practices.

The volume of carbon we save each year is the same as that used by an average car driving over 95 million miles – or equal to powering around 25,000 homes with green electricity.

The initiative is part of our Europe-wide ‘Destination Green’ programme. It’s yet another way in which we’re reducing our environmental impact.

Driving standards even higher
Driving Arriva

“Ensuring a smooth and safe journey is one of our main goals every day.”

Jose Luis Sotos Belinchón, Driver, Arriva Spain

Small changes mean a big difference
Driving Arriva is a group-wide project which focuses on the way our buses and trains are driven. It guides our 36,600 drivers to be the very best they can be to improve the journey experience.

Making small changes in driving behaviour and planning ahead can result in big improvements in punctuality and passenger comfort, and help reduce emissions and fuel consumption. Less wear and tear on vehicles also means they’re less likely to break down which, in turn, means a more reliable service.

Achieving best practice
We’re creating a blueprint across the whole of Arriva for a single, best way of driving that ensures consistency.

Measuring driving data, giving individual feedback and supporting drivers with coaching and training add up to help them make better decisions every single second of every single journey.

“Improving our existing business will create the platform to enable growth.”

Jana Siber, Managing Director, Mainland Europe – Emerging Markets